

# THE JOSEPH

## YOUR WELLBEING IS OUR PRIORITY.

We look forward to welcoming you to The Joseph, a Luxury Collection Hotel, Nashville. The wellbeing of our valued guests and associates is our leading priority. As you prepare for your visit, please review the following details outlining our ongoing efforts and commitment to health safety, as well as what to expect upon arrival and for the duration of your stay.

## SHARECARE HEALTH SECURITY VERIFIED® WITH FORBES TRAVEL GUIDE

Our hotel is also among the first in the world to achieve health security verification from [Sharecare](#) and [Forbes Travel Guide](#), a comprehensive, third party facility verification that allows guests and travel planners to book with confidence at properties that have appropriate health safety procedures in place.

## GENERAL HEALTH AND SAFETY MEASURES

The Joseph Nashville is steadfast in enforcing rigorous health and safety protocols as recommended by the CDC and the Metro Nashville Public Health Department, and in accordance with Marriott International's extensive [Commitment to Cleanliness](#).

Onsite measures include, but are not limited to:

- Sanitization measures throughout the hotel with commercial-grade, viral remediation products.
- More than 30 sanitizer stations conveniently located throughout the property.
- Proactive contact tracing for any associate that reports feeling unwell.

## MASK USAGE

- Fully vaccinated guests are no longer required to wear face coverings or social distance in indoor or outdoor areas of the hotel. We ask that unvaccinated guests continue to wear face coverings and practice social distancing when they are in public spaces inside the hotel.
- Complimentary masks are available for guests should they be needed.

## ARRIVALS, DEPARTURES AND GUEST ROOMS

- The Joseph Nashville currently offers flexible arrival times to allow for individualized check-in.
- All guest rooms at The Joseph Nashville are deeply cleaned and sanitized after each visit.
- For your convenience, your guest room will include a travel size bottle of hand sanitizer and disinfectant wipes.
- With enhanced safeguards in place, refreshment centers are not currently stocked in guest rooms.
- If desired, socially distanced in-room dining options, such as disposable containers and no contact delivery, are available upon request.

## DINING

- Single-use menus are available, as well as via QR code, allowing guests to easily scan and view from a mobile device.
- Seating areas and surfaces are thoroughly sanitized between each visit, and back-of house spaces are routinely cleaned throughout every shift.

## ROSE AND FITNESS CENTER

- Each treatment room and station at Rose, our spa and salon, is deeply cleaned and sanitized after each use.
- Our changing rooms, steam/sauna facilities, and relaxation areas are currently open. Please plan to arrive up to 30 minutes prior to your service for check-in, and you will be guided to the changing area to begin your experience.
- The Joseph's Fitness Center is routinely monitored by our team, and all surfaces, machines, and exercise equipment are regularly sanitized with commercial-grade cleaning products and supplies.

For additional information or if there is anything we can do to enhance your visit, please contact our Guest Services team at 615.248.1990 or via email at [info@thejosephnashville.com](mailto:info@thejosephnashville.com).

Updated August 27, 2021.

Procedures are subject to change based on guidance from the CDC and the Metro Nashville Public Health Department.